

Microsoft Health Bot – COVID19

The Microsoft Health Bot is the latest Bot technology developed by Microsoft that is HIPAA compliant and can be quickly implemented during the COVID-19 pandemic.

Patients can engage in a chat-manner with the Bot to learn more about COVID-19 and go through a CDC approved symptom self-checker. This results in reduced call volumes and increased speed and accuracy of COVID data to patients. We can quickly work with a client to stand up this Health Bot experience using the COVID-19 template or a custom version of this bot experience.

Apart from the COVID-19 template, the Microsoft Healthcare Bot service empowers healthcare organizations to build and deploy an AI-powered, compliant, conversational healthcare experience at scale. The service combines built-in medical intelligence with natural language capabilities, extensibility tools and compliance constructs, allowing healthcare organizations such as Providers, Payers, Pharma, HMOs, Telehealth to give people access to trusted and relevant healthcare services and information.

Time required

This can be measured in days to stand up the existing COVID-19 template Health Bot.



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Support required from client

- We will work with the appropriate functional SME's at the client to understand the story line and any call to actions.
- We do not require any technical resources other than to deploy the Bot.
- We will need some time from a functional Subject Matter Expert
- Website technical SME to provide access to stand up and implement the Health Bot.

How the solution fit into the technology ecosystem

The Health Bot is built on Microsoft technologies and does not require coding.

Healthcare organizations can trust the Healthcare Bot – the service aligns to the highest security and compliance standards and compliance with globally recognized standards: HIPAA , ISO 27001, 27018, and CSA Gold and GDPR.

Contact PowerObjects
Healthcare Experts



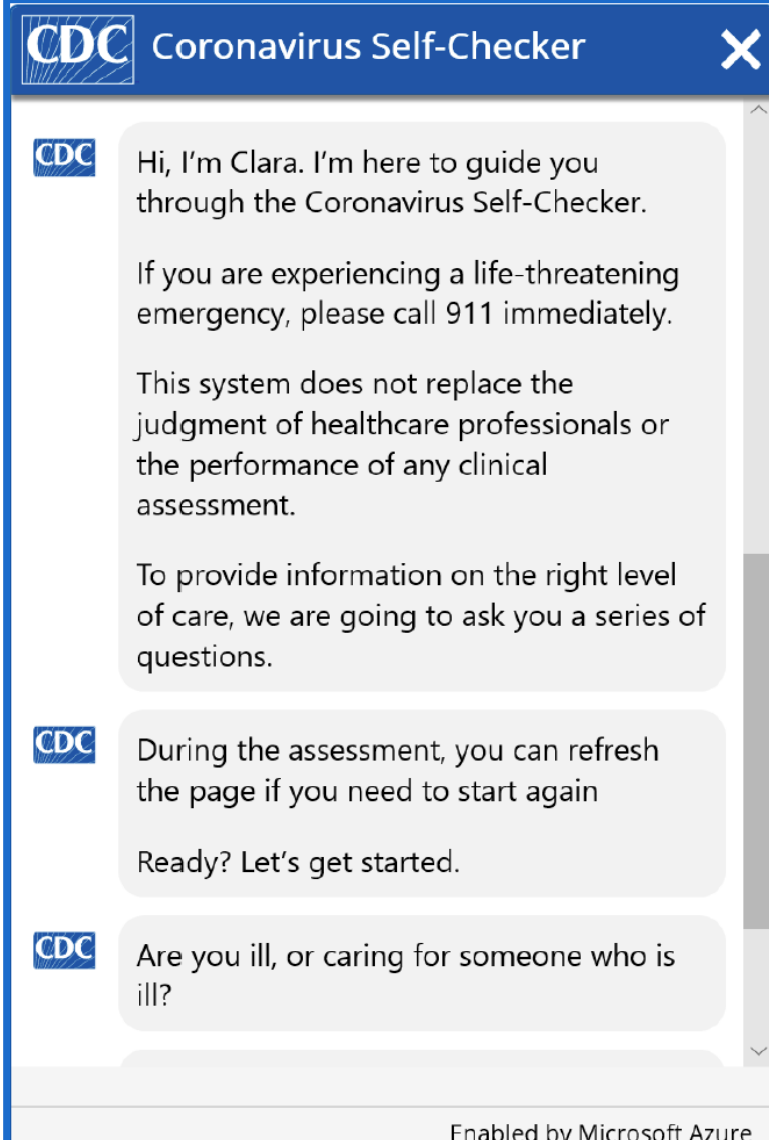
COVID-19 Healthcare bot

Multiple
deployments



- Providence Health
- Novant
- Humana
- Cleveland Clinic
- CDC
- Many more

40% reduction in Call Volumes



CDC Coronavirus Self-Checker

CDC Hi, I'm Clara. I'm here to guide you through the Coronavirus Self-Checker.

If you are experiencing a life-threatening emergency, please call 911 immediately.

This system does not replace the judgment of healthcare professionals or the performance of any clinical assessment.

To provide information on the right level of care, we are going to ask you a series of questions.

CDC During the assessment, you can refresh the page if you need to start again

Ready? Let's get started.

CDC Are you ill, or caring for someone who is ill?

Enabled by Microsoft Azure